



# GRI STANDARDS INDEX

GRI STANDARD	DESCRIPTION	ANSWER/PAGE	MATERIAL ASPECT	SDG 2030	REPORTING LEVEL
<b>STRATEGY</b>					
<b>Strategy and analysis</b>					
102-14	Statement from senior decision-maker	Pages 6-8.		SDG 12 Responsible consumption and production	Fully
102-15	Key impacts, risks, and opportunities	Pages 6-8.		SDG 9 and 13: Industry, Innovation and Infrastructure; Climate action	Fully
<b>Organizational profile</b>					
102-1	Name of the organization	Nemak, S.A.B. de C.V., page 2.	Obligatory		Fully
102-2	Activities, brands, products, and services	Page 4.	Obligatory		Fully
102-3	Location of headquarters	Libramiento Arco Vial Km 3.8, García, Nuevo León, México.	Obligatory		Fully
102-4	Location of operations	Page 3.	Obligatory		Fully
102-5	Ownership and legal form	Nemak, S.A.B. de C.V.	Obligatory		Fully
102-6	Markets served	Page 3.	Obligatory		Fully
102-7	Scale of the organization	Page 2.	Obligatory		Fully
102-8	Information on employees and other workers	22,000 employees.	Labor practices	SDG 8 Decent work and economic growth	Partially
102-41	Collective bargaining agreements	Nemak has operations around the world. Each country, and even each region, has its own regulations on human resources. The coverage of employees by collective agreements, in the countries where they exist, ranges from 60 to 100%.	Labor practices	SDG 8 Decent work and economic growth	Fully
102-9	Supply chain	Page 21.	Relations with costumers and suppliers	SDG 8 Decent work and economic growth	Partially
102-10	Significant changes to the organization and its supply chain	There were no significant changes in the organization in the reporting period.		SDG 9 Industry, Innovation and Infrastructure	Fully
102-11	Precautionary Principle or approach	We constantly carry out impact studies in all our operations in order to understand and analyze the risks and opportunities that we may face. In addition, as part of our reporting effort under the methodology of the Global Reporting initiative, using the G4 version of its protocol, in 2015 we conducted a materiality study that included a thorough analysis of the opinions and concerns of our stakeholders about our sustainable performance. The results of this study helped us focus our actions in social responsibility during 2017.	Relations with shareholders; Responsibility on materials	SDG 12 Responsible consumption and production	Fully

102-12	External initiatives	In 2017 we subscribed to several external initiatives in favor of social responsibility, in order to expand our efforts in this area. Some of them are the United Nations Global Compact through ALFA, RED SumaRSE Nuevo León, Movimiento Congruencia, The Ontario Human Rights Act, among others.	Relationship with NGOs and regulatory agencies	SDG 17 Partnerships for the goals	Fully
102-13	Membership of associations	In 2017, we were affiliated with 51 associations and chambers that aim to promote the sustainable development of the industry and its stakeholders.	Relationship with NGOs and regulatory agencies	SDG 17 Partnerships for the goals	Fully
<b>Material aspects and report coverage</b>					
102-45	Entities included in the consolidated financial statements	We report our financial status and our progress in sustainability in a single integrated report. The consolidated financial statements of Nemak can be consulted starting on page 29.	Relation with shareholders	SDG 8 and 17: Decent work and economic growth; Partnerships for the goals	Fully
102-46	Defining report content and topic Boundaries	Page 19.	CSR Management		Fully
102-47	List of material topics	Page 19.	CSR Management		Fully
103-1b	Explanation of the material topic and its boundary	Pages 25-26	CSR Management		Fully
103-1c	Explanation of the material topic and its Boundary	The option chosen for this report is Comprehensive, according to the parameters of the G4 version of the Global Reporting Initiative. This means that each indicator of each identified material aspect is completely answered.	CSR Management		Fully
102-48	Restatements of information	Accident rate data was updated from that reported in 2016 due to the inclusion of several plants.	Obligatory		Fully
102-49	Changes in reporting	This is Nemaks's first report based on the Global Reporting Initiative Standards version, so the scope of the reported issues is based on the results of the materiality analysis carried out for this purpose and the scope of the information provided. adapts to the new requirements of the standard.	Obligatory		Fully
<b>Engagement with stakeholders</b>					
102-40	List of stakeholder groups	Page 19.	Obligatory	SDG 17 Partnerships for the goals	Fully
102-42	Identifying and selecting stakeholders	We base the level of involvement with our groups according to the degree of impact we have on them, and vice versa.	Obligatory	SDG 17 Partnerships for the goals	Fully
102-43	Approach to stakeholder engagement	Page 19.	Labor practices; Relationship with NGOs and regulatory agencies; Relations with clients and suppliers	SDG 17 Partnerships for the goals	Fully
102-44	Key topics and concerns raised	Page 19.	Relationship with NGOs and regulatory agencies	SDG 17 Partnerships for the goals	Fully

Report profile					
102-50	Reporting period	January 1st to December 31st, 2017.	Obligatory		Fully
102-51	Date of most recent report	Publication date: February 28th, 2017, includes the reporting period from January to December 2016.	Obligatory		Fully
102-52	Reporting cycle	Annual.	Obligatory		Fully
102-53	Contact point for questions regarding the report	Ing. Ricardo Martínez, Global Communications Manager, Nemark, Tel: +528187485281	Obligatory		Fully
102-54	Claims of reporting in accordance with the GRI Standards	The chosen option for this report is Core.	Obligatory		Fully
102-55	GRI content index	Present.	Obligatory		Fully
102-56	External assurance	This report does not have external verification.	Obligatory		Fully
102-56	External assurance	In Nemark we do not have an established policy regarding external verification practices, but this practice is put into consideration for each reporting cycle. It is important to mention that once it has been decided that it will be carried out, the verifying agency is expected to have the necessary information and not have a working relationship with the consulting agency that supports us in the development of the report.	CSR Management		Fully
Governance					
102-18	Governance structure	Pages 26 and 28.		Fully	
102-19	Delegating authority	Page 28.		SDG 13 Climate action	Fully
102-21	Consulting stakeholders on economic, environmental, and social topics	The concerns expressed by our stakeholders through the various means of communication with which we have, are transmitted to the highest governing body through the governing body of the areas to which it corresponds to respond to them.			Fully
102-22	Composition of the highest governance body and its committees	Page 44			Fully
102-23	Chair of the highest governance body	Page 45			Fully
102-24	Nominating and selecting the highest governance body	Page 28.		SDG 10 Reduced inequalities	Fully
102-25	Conflicts of interest	Page 28.			Fully
102-26	Role of highest governance body in setting purpose, values, and strategy	Page 28.			Fully

102-27	Collective knowledge of highest governance body	Each year the learning dynamic within Nematik is strengthened in all areas of the company, including our management team. This year, thanks to the materiality process carried out in 2015, which directly involved the managers, and whose results were presented to them as a way to inform Nematik's future strategy as a whole, we managed to strengthen the company's sustainability strategy. In addition, we continued to participate in Alfa's Sustainability Week, which allowed us to share best practices as well as knowledge transfer.			Fully
102-28	Evaluating the highest governance body's performance	There are several evaluation methods for directors that measure various factors: from attending the Board meetings and the committees to which they belong, to their participation in the deliberations and in the effectiveness of the strategic decisions taken.			Fully
102-29	Identifying and managing economic, environmental, and social impacts	This information is considered confidential.			Fully
102-30	Effectiveness of risk management processes	The Board of Directors follows procedures in accordance with those established by the corporate governance standards contemplated in the Mexican Securities Market Law and the Code of Best Corporate Practices. In addition, it relies on the Audit, Corporate Practices, and Planning and Finance committees to review the company's strategy, management, and results, which include environmental and social issues. The evaluation is based on compliance with the Nematik criteria, its business strategy and investment policy: business related to current operations, strengthening of the competitive position, attractive markets (profitability and growth), generation of synergies and assurance of the competitiveness of the value chain.			Fully
102-31	Review of economic, environmental, and social topics	These issues are considered and analyzed in the meetings of the Board of Directors, which are bimonthly and occur six times a year. It is important to highlight that the guidelines established in the ALFA Code of Ethics and the 10 Principles of the UN Global Compact are considered in all decisions and actions taken by the members of the Board.			Fully
102-32	Highest governance body's role in sustainability reporting				Fully
102-33	Communicating critical concerns				Fully
<b>Ethics and Integrity</b>					
102-16	Values, principles, standards, and norms of behavior	<a href="http://www.nematik.com/about-us">www.nematik.com/about-us</a>	Obligatory		Fully
102-17	Internal and external pro ethics mechanisms related to enhance the integrity of the organization	As a part of ALFA, Nematik has the Integrity and Transparency Helpline in order to give more transparency, confidence and security to their relationships with stakeholders. Please refer to <a href="http://www.nematik.com/#">www.nematik.com/#</a>	Obligatory		Fully

<b>ECONOMIC</b>					
<b>Economic performance</b>					
201-1	Direct economic value generated and distributed	Page 5.	Wealth distribution	SDG 8: Decent work and economic growth	Fully
201-2	Financial implications and other risks and opportunities due to climate change	Pages 9 -12.	Wealth distribution; Climate change and emissions strategy	SDG 13: Climate action	Fully
201-3	Defined benefit plan obligations and other retirement plans	“Pension plans, support for education and medical assistance are available to 100% of ALFA’s employees, and the pension system is a fixed contribution plan to which the company and its employees contribute the same amount, which goes from 4 to 17% of the total salary of the employee and varies according to the applicable labor regulations. The resources to cover these benefits are contributed 100% by the company.	Labor practices	SDG 8: Decent work and economic growth	Fully
201-4	Financial assistance received from government	Nemak does not receive significant aid granted by government agencies.	Relationship with NGOs and regulatory agencies		Fully
<b>Market presence</b>					
202-1	Ratios of standard entry level wage by gender compared to local minimum wage	Nemak has operations around the world, and each country, including each region, has its own regulations on human resources. However, Nemak is aligned with the policies of equal opportunities and fair labor practices, which means that the average minimum wage is higher than that established by law, regardless of gender, in each country where Nemak operates.	Labor practices	SDG 8: Decent work and economic growth	Fully
202-2	Proportion of senior management hired from the local community	Approximately 90% of managers come from the same community where the operation is located.		SDG 11: Sustainable cities and communities	Fully
<b>Indirect economic impacts</b>					
203-1	Infrastructure investments and services supported	Page 20.	Wealth distribution	SDG 1: No poverty	Fully
203-2	Significant indirect economic impacts	Our specialty as a company is the manufacture of light automotive parts. Therefore, our products have a positive impact on the fuel consumption of the vehicles in which they are used. However, we have not quantified these impacts accurately at the end of 2017.	Wealth distribution	SDG 11: Sustainable cities and communities	Fully
<b>Acquisition practices</b>					
204-1	Proportion of spending on local suppliers	Page 21.		SDG 11: Sustainable cities and communities	Fully

ENVIRONMENT					
<b>Materials</b>					
301-1	Materials by weight or volume	In 2017 we processed 1,467,256 tons of aluminum in our operations.			
301-2	Recycled input materials used	Page 22.	Responsibility on materials	SDG 12: Responsible consumption and production	Fully
<b>Energy</b>					
302-1	Energy consumption within the organization	Page 22.	Energy efficiency	SDG 7 and 13: Affordable and clean energy; Climate action	Fully
302-2	Energy consumption outside of the organization	Page 22.	Energy efficiency	SDG 7: Affordable and clean energy	Fully
302-3	Energy intensity	24.44 GJ/Ton.	Energy efficiency	SDG 7: Affordable and clean energy	Fully
302-4	Reduction of energy consumption	In 2017, Nematik facilities reduced in 20,490 GJ/ton its energy consumption.	Energy efficiency	SDG 7: Affordable and clean energy	Fully
302-5	Reductions in energy requirements of products and services	Due to the nature of our products this indicator is not material for our operations.	Energy efficiency	SDG 7: Affordable and clean energy	Fully
<b>Water</b>					
303-1	Water withdrawal by source	8.14 millions of m3.	Water management	SDG 6: Clean water and sanitation	Fully
303-2	Water sources significantly affected by withdrawal of water	No water source was significantly affected by Nematik in 2017.	Water management	SDG 6: Clean water and sanitation	Fully
303-3	Water recycled and reused	Page 23.	Water management	SDG 6: Clean water and sanitation	Fully
<b>Biodiversity</b>					
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Nematik México and Dillingen (Germany) are both located in high biodiversity areas. Nematik Monterrey operates a preservation program in its 7,500 m <sup>2</sup> of yucca-cassava gardens. In addition, actions of care and protection of biodiversity are carried out. The Nematik plant in Saltillo, which is not near a protected area, carries out conservation activities in a 1.5-hectare nursery.	SDG 15: Life on land	Fully	
304-2	Significant impacts of activities, products, and services on biodiversity	Nematik's operations do not affect these areas.		SDG 15: Life on land	Fully
304-3	Habitats protected or restored	See Standard 304-1.		SDG 15: Life on land	Fully
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	Our operations do not affect vulnerable or endangered species.	SDG 15: Life on land	Fully	

Emissions					
305-1	Direct (Scope 1) GHG emissions	Page 23.	Climate change and emissions strategy	SDG 13: Climate action	Fully
305-2	Energy indirect (Scope 2) GHG emissions	Page 23.	Climate change and emissions strategy	SDG 13: Climate action	Fully
305-3	Other indirect (Scope 3) GHG emissions	Page 23.	Climate change and emissions strategy	SDG 13: Climate action	Fully
305-4	GHG emissions intensity	Page 23.	Climate change and emissions strategy	SDG 13: Climate action	Fully
305-5	Reduction of GHG emissions	Page 23.	Climate change and emissions strategy	SDG 13: Climate action	Fully
305-6	Emissions of ozone-depleting substances (ODS)	Nemak's operations do not launch this type of emissions.	Climate change and emissions strategy	SDG 13: Climate action	Fully
305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	Nox: 139.87; Sox: 243.16; COV: 108.5 CAP:14.2; PM: 312. All in tones CO2 eq.	Climate change and emissions strategy	SDG 13: Climate action	Fully
Effluents and waste					
306-1	Water discharge by quality and destination	In 2017, water discharges from our operations were distributed as follows (millions of m3): 4.7 to rivers; 3.5 to seas, 0.422 to treatment plants and 0.605 to municipal waters. Total: 5.7.	Water management	SDG 6: Clean water and sanitation	Fully
306-2	Waste by type and disposal method	Approximately 3.2 million tons of waste were processed through reuse, composting, incineration and landfill.		SDG 12: Responsible consumption and production	
306-3	Significant spills	In 2017, there were no significant spills from our operations.		Fully	
306-5	Water bodies affected by water discharges and/or runoff	In 2017 there were no water bodies or habitats affected by Nemak's operations runoffs.		SDG 6: Clean water and sanitation	Fully
Materials					
301-2	Recycled input materials used	Page 22.	Climate change and emissions strategy	SDG 13: Climate action	Fully
301-3	Reclaimed products and their packaging materials	No material for our operations.			Fully
Compliance					
307-1	Non-compliance with environmental laws and regulations	In 2017, no fines were recorded for this concept.	Relationship with NGOs and regulatory agencies	SDG 13: Climate action	Fully
Transport					
NA	Significant environmental impacts of the transport of products and other goods and materials used for the activities of the organization, as well as the transportation of personnel	Nemak's transportation operations do not generate a significant environmental impact. The transport of Nemak products is carried out by subcontracted companies.	Climate change and emissions strategy	SDG 13: Climate action	Fully



General					
NA	Breakdown of environmental expenditures and investments	Page 22.	Climate change and emissions strategy	SDG 13 Climate action	Fully
Supplier environmental assessments					
308-1	New suppliers that were screened using environmental criteria	78% of new and current suppliers were examined based on these criteria. Approximately 90 impacts assessment to suppliers.	Relations with clients and suppliers	SDG 12: Responsible consumption and production	Fully
308-2	Negative environmental impacts in the supply chain and actions taken	In 2017 we found that some of our suppliers hadn't updated their recertification on ISO 14001.	Relations with clients and suppliers	SDG 12: Responsible consumption and production	Fully
Compliance					
103-2	The management approach and its components (Policies, commitments, targets and goals, responsibilities and grievance mechanisms of environmental report).	In 2017, no such claims were filed.	Climate change and emissions strategy	SDG 13: Climate action	Fully
LABOR PRACTICES					
Employment					
401-1	New employee hires and employee turnover	page 19.	Labor practices	SDGs 5, 8 and 10: Gender equality, Decent work and economic growth; Reduced inequalities	Fully
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	The plant workers have bonuses, vacation premium, pantry bonuses, savings fund, recognition for years of service and pension plan. Temporary and part-time employees are not provided with the pension plan."	Labor practices	SDG 10: Reduced inequalities	Fully
Labor management relations					
402-1	Minimum notice periods regarding operational changes	The minimum term is two weeks.	Labor practices		Fully
Health and Safety					
403-1	Workers representation in formal joint management-worker health and safety committees	Nemak has operations around the world. Each country, and even each region, has its own regulations on human resources. The coverage of employees by collective agreements, in the countries where they exist, ranges from 60 to 100%.	Health and Safety	SDG 3: Good health and well-being	Fully
403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Page 22.	Health and Safety	SDG 3: Good health and well-being	Fully

403-3	Workers with high incidence or high risk of diseases related to their occupation	Approximately 30% of our employees participate in high-risk activities. The causes of this risk are the handling of flammable or dangerous materials, and work with energized equipment, in confined spaces or at heights. These risks are mitigated by the continuous evaluation in search of the best safety measures.	Health and Safety	SDG 3: Good health and well-being	Fully
403-4	Health and safety topics covered in formal agreements with trade unions	Nemak health and safety committees have plans and programs. 100% of matters related to health and safety are covered in the formal agreements.	Health and Safety	SDG 3: Good health and well-being	Fully
<b>Traning and development</b>					
404-1	Average hours of training per year per employee	Pages 15-17.	Labor practices	SDGs 5 and 8: Gender equality; Decent work and economic growth	Fully
404-2	Programs for upgrading employee skills and transition assistance programs	Pages 15-17.	Labor practices	SDGs 5 and 8: Gender equality; Decent work and economic growth	Fully
404-3	Percentage of employees receiving regular performance and career development reviews	Pages 15-17.	Labor practices	SDGs 5 and 8: Gender equality; Decent work and economic growth	Fully
<b>Diversity and equal opportunities</b>					
405-1	Diversity of governance bodies and employees	Executive men: 362; Unionized executive men: 146; Executive women: 54; Unionized executive women: 27; Men (employees): 1,356, Unionized men: 1,026; Women (employees): 418, Unionized women: 343; Men (workers) 1,839, Unionized men (workers): 17,276; Women (workers) 97, Unionized women (workers): 703.	Labor practices	SDGs 5 and 8: Gender equality; Decent work and economic growth	Fully
<b>Equal remuneration for men and women</b>					
405-2	Ratio of basic salary and remuneration of women to men	Page 20.	Labor practices	SDGs 5 and 8: Gender equality; Decent work and economic growth	Fully
<b>Labor practices evaluation</b>					
414-1	New suppliers that were screened using labor practices criteria	71% of new and current suppliers were examined based on these criteria. Approximately 150 impacts assesment to suppliers.	Relations with clients and suppliers	SDG 12: Responsible consumption and production	Fully
414-2	Negative labor practices impacts in the supply chain and actions taken	In 2017, no impacts on labor practices were identified in our supply chain.	Relations with clients and suppliers	SDG 12: Responsible consumption and productionFully	Fully
<b>Grievance mechanisms</b>					
103-2	Number of complaints about labor practices that have been presented, addressed and resolved through formal grievance mechanisms.	In 2017, no such claims were filed.	Labor practices	SDG 8: Decent work and economic growth	Fully

<b>HUMAN RIGHTS</b>					
<b>Investment</b>					
412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	All of Nematik's investment contracts are reviewed in detail so that they meet the national and international criteria and standards of respect for human rights.		SDG 12: Responsible consumption and production	Fully
412-2	Employee training on human rights policies or procedures	Page 20.		SDG 16: Peace, justice and strong institutions	Fully
<b>No discrimination</b>					
406-1	Incidents of discrimination and corrective actions taken	In 2017, these types of impacts were not identified.	Labor practices	SDG 16: Peace, justice and strong institutions	Fully
<b>Freedom of association</b>					
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	In 2017, these types of impacts were not identified.	Relations with clients and suppliers	SDG 16: Peace, justice and strong institutions	Fully
<b>Child labor</b>					
408-1	Operations and suppliers at significant risk for incidents of child labor	In 2017, these types of impacts were not identified.	Relations with clients and suppliers	SDG 16: Peace, justice and strong institutions	Fully
<b>Forced labor</b>					
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	In 2017, these types of impacts were not identified.		SDG 16: Peace, justice and strong institutions	Fully
<b>Security practices</b>					
410-1	Security personnel trained in human rights policies or procedures	100% of security personnel are trained in this subject.		SDG 16: Peace, justice and strong institutions	Fully
<b>Indigenous rights</b>					
411-1	Incidents of violations involving rights of indigenous peoples	In 2017, there were no cases of violation of the rights of indigenous peoples.		SDG 16: Peace, justice and strong institutions	Fully
<b>Human rights assesment</b>					
412-1	Operations that have been subject to human rights reviews or impact assessments	100% of our operation centers make sure not to violate the human rights of their employees and communities.			Fully
<b>Suppliers assesment</b>					
414-1	Percentage of new suppliers that were examined based on criteria related to human rights.	All of Nematik's investment contracts are reviewed in detail so that they meet the national and international criteria and standards of respect for human rights.	Relations with clients and suppliers	SDG 12: Responsible consumption and production	Fully
414-2	Significant negative impacts on human rights, real and potential, in the supply chain, and measures taken.	In 2017, these types of impacts were not identified.	Relations with clients and suppliers	SDG 12: Responsible consumption and production	Fully
<b>Grievance mechanisms</b>					
103-2	Number of human rights complaints that have been filed, addressed and resolved through formal grievance mechanisms.	In 2017 there were no complaints for this concept.			Fully

<b>COMMUNITIES</b>					
<b>Local community</b>					
413-1	Operations with local community engagement, impact assessments, and development programs	70% of our operations have community development and participation programs.	100% of them carry out impact evaluations on them.		SDG 11: Sustainable cities and communities
413-2	Operations with significant actual and potential negative impacts on local communities	The negative effects on the communities that represent Nemak's operations stem from the nature of their industry.		SDG 11: Sustainable cities and communities	Fully
<b>Anticorruption practices</b>					
205-1	Operations assessed for risks related to corruption	100% of our operation centers were evaluated on corruption risks.		SDG 16: Peace, justice and strong institutions	Fully
205-2	Communication and training about anti-corruption policies and procedures	Nemak works in conjunction with Grupo Alfa for the dissemination of corporate policies, including the Anticorruption Policy. Between December 2017 and January 2018 the dissemination and implementation of the same takes place. In addition, the company's policies are mainly communicated through internal communication programs, departmental boards and the union. These policies are made public depending on the relevance.		SDG 16: Peace, justice and strong institutions	Fully
205-3	Confirmed incidents of corruption and actions taken	This information is considered confidential.		SDG 16: Peace, justice and strong institutions	Fully
<b>Political contributions</b>					
415-1	Political contributions	Nemak does not grant political contributions.	Relationship with NGOs and regulatory agencies		Fully
<b>Unfair competition practices</b>					
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	In 2017 there were no demands for this concept.	Relationship with NGOs and regulatory agencies		Fully
<b>Compliance</b>					
419-1	Non-compliance with laws and regulations in the social and economic area	In 2017 there were no demands for this concept.	Relationship with NGOs and regulatory agencies		Fully
<b>Grievance mechanisms</b>					
103-2	Number of complaints about social impacts that have been presented, addressed and resolved through formal complaint mechanisms.	In 2017 there were no incidents for this concept.	Relationship with NGOs and regulatory agencies		Fully

<b>PRODUCT RESPONSIBILITY</b>					
<b>Customer health and safety</b>					
416-1	Assessment of the health and safety impacts of product and service categories	100% of the products offered by Nematik is subjected to constant evaluations of improvement in health and safety impacts.	Responsible criteria for product development	SDG 12: Responsible consumption and production	Fully
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	In 2017 there were no demands for this concept.	Responsible criteria for product development	SDG 12: Responsible consumption and production	Fully
<b>Product and services information</b>					
417-1	Requirements for product and service information and labeling	No material for our operations.		Fully	
417-2	Incidents of non-compliance concerning product and service information and labeling	In 2017 there were no incidents for this concept.	Responsible criteria for product development		Fully
102-43 / 102-44	Approach to stakeholder engagement and key topics and concerns raised (clients' satisfaction rate)	96% of general satisfaction.	Relations with clients and suppliers	SDG 12: Responsible consumption and production	Fully
<b>Responsible marketing</b>					
102-2	Activities, brands, products, and services (products or services in dispute)	Nematik does not use nor produces products in dispute.	Responsible criteria for product development	SDGs 12 and 13: Responsible consumption and production; Climate action	Fully
417-3	Incidents of non-compliance concerning marketing communications	In 2017 there were no incidents for this concept.	Responsible criteria for product development		Fully
<b>Clients privacy</b>					
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	In 2017, no claims were filed for this concept.	Relations with clients and suppliers		Fully
<b>Compliance</b>					
419-1	Non-compliance with laws and regulations in the product and services supply and use	There were no such cases in 2017.	Relationship with NGOs and regulatory agencies		Fully

